

## New Jersey Turnpike Authority

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April 1, 2015

TO ALL PROPOSERS:

RE:

New Jersey Turnpike Authority

Request for Proposal (RFP)

For New Jersey E-ZPass Customer Service Center (NJ E-ZPASS CSC) Contractor

Clarifications to Responses

Dear Sir/Madam:

Below is the New Jersey Turnpike Authority's clarification to the Response No. 13 dated March 20, 2015 with respect to the above-referenced RFP.

PROPOSALS ARE DUE ON FRIDAY, MAY 29, 2015 at 4:30 P.M.

No. 13 Question: The referenced language seems to suggest processing of AET transactions. Please confirm that AET is not in scope and that references to invoices in these sections are in fact related to escalated violation notices:

Replace Response No. 13 with

Currently, none of the individual toll agencies contemplates converting their entire toll collection systems to all electronic tolling (AET) during the initial term of the Contract. However, one or more individual toll agencies may convert one or more of their individual toll facilities to AET during the initial term of the Contract, which toll transactions shall be processed according to the business rules developed during the Implementation Period. As such, Proposers shall provide a system that can process such contemplated AET transactions and meets all the requirements of the RFP Exhibit 1 Scope of Work.

Very truly yours,

Andrea E. Ward, Director

Procurement and Materials Management